



Norfolk Waste Partnership

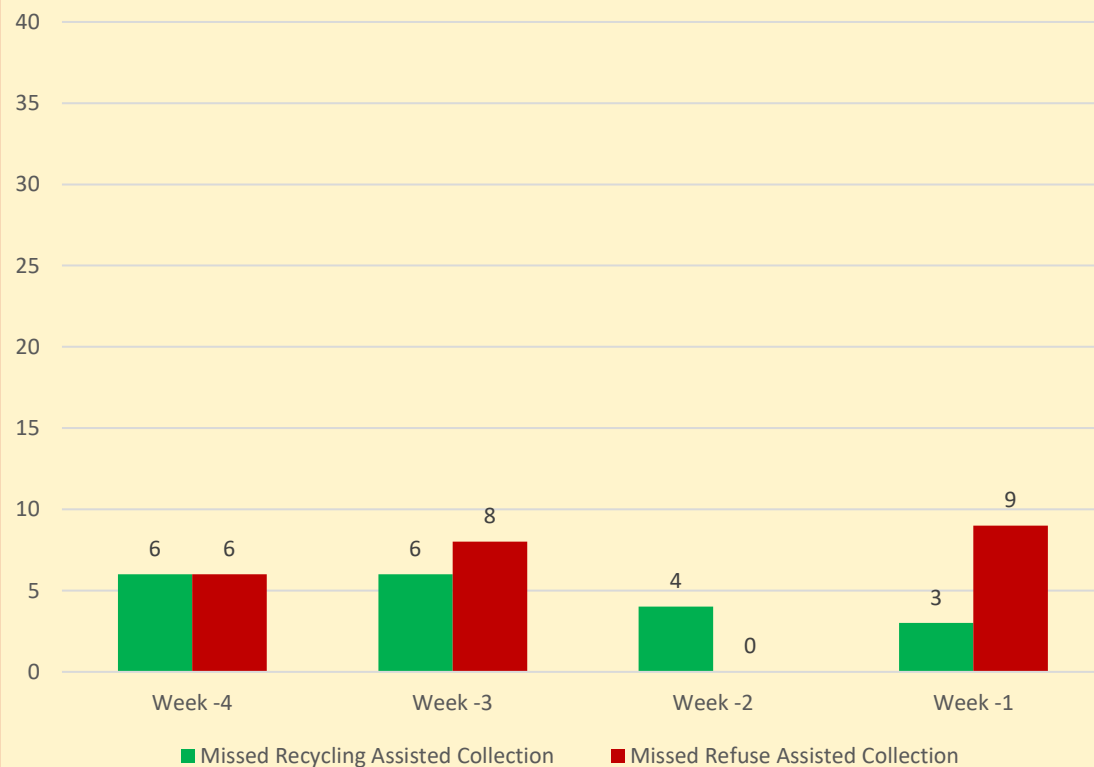
George Roach, Senior Contract manager



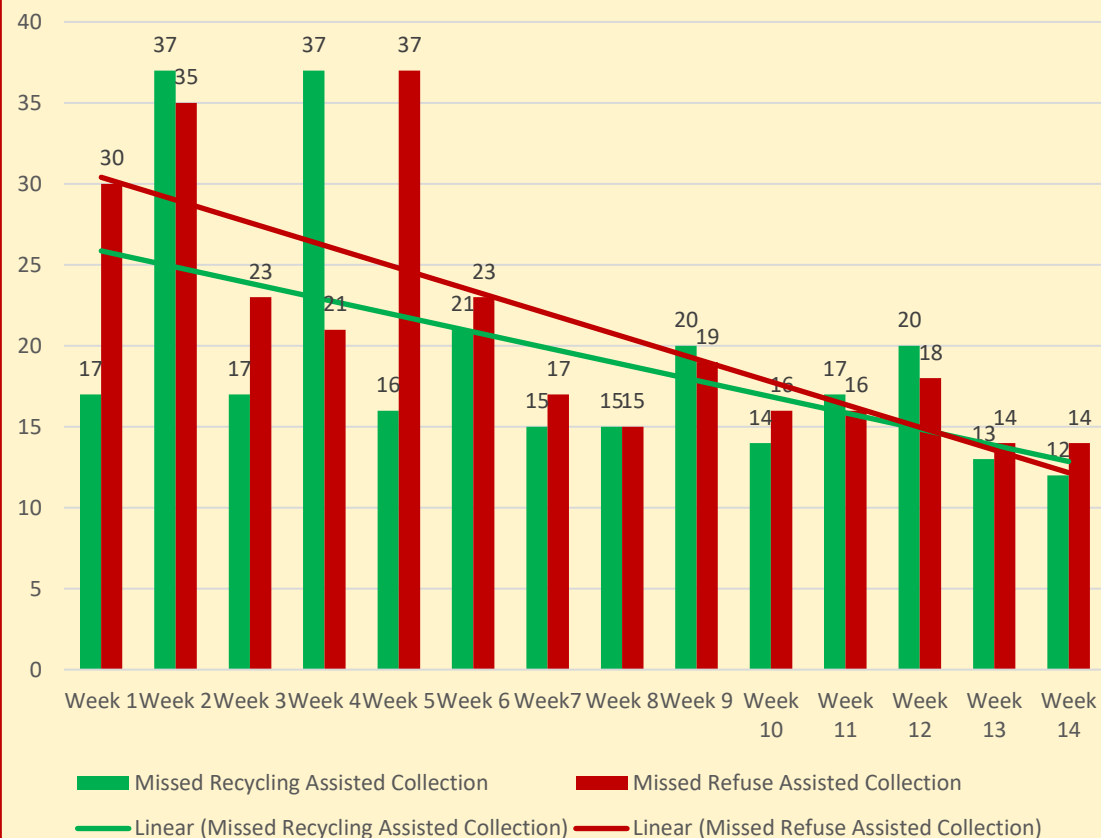


Missed Assisted Collections comparison

Missed Assisted Bins Pre Go Live - Refuse & Recycling



Missed Assisted Bins Post Go Live - Refuse & Recycling

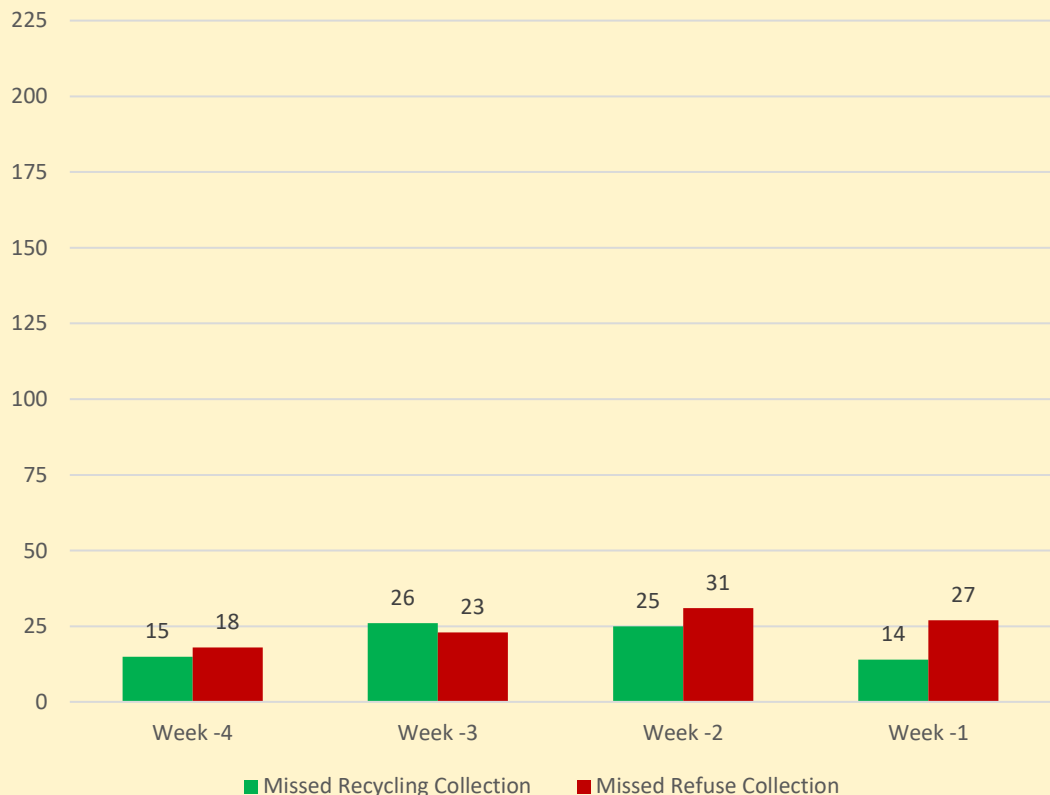


- Currently collect 3'800 assisted bins weekly



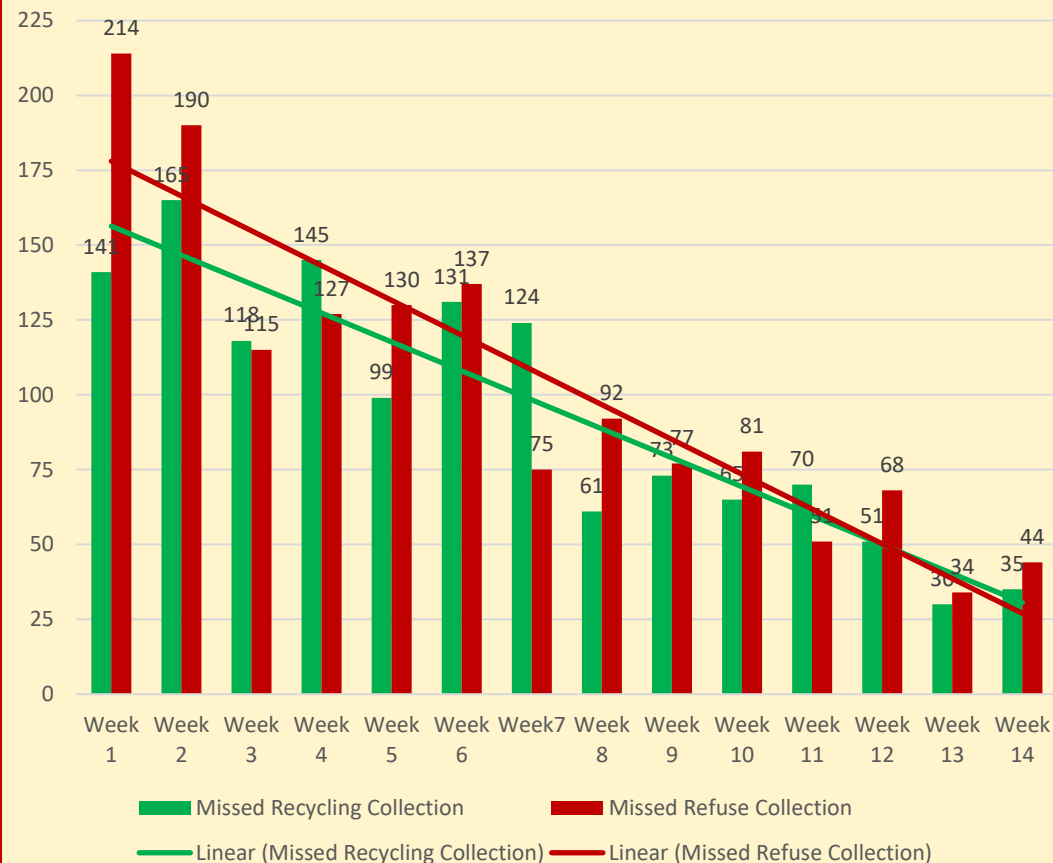
Missed Refuse & Recycling collections comparison

Missed Bins Pre Go Live - Refuse & Recycling



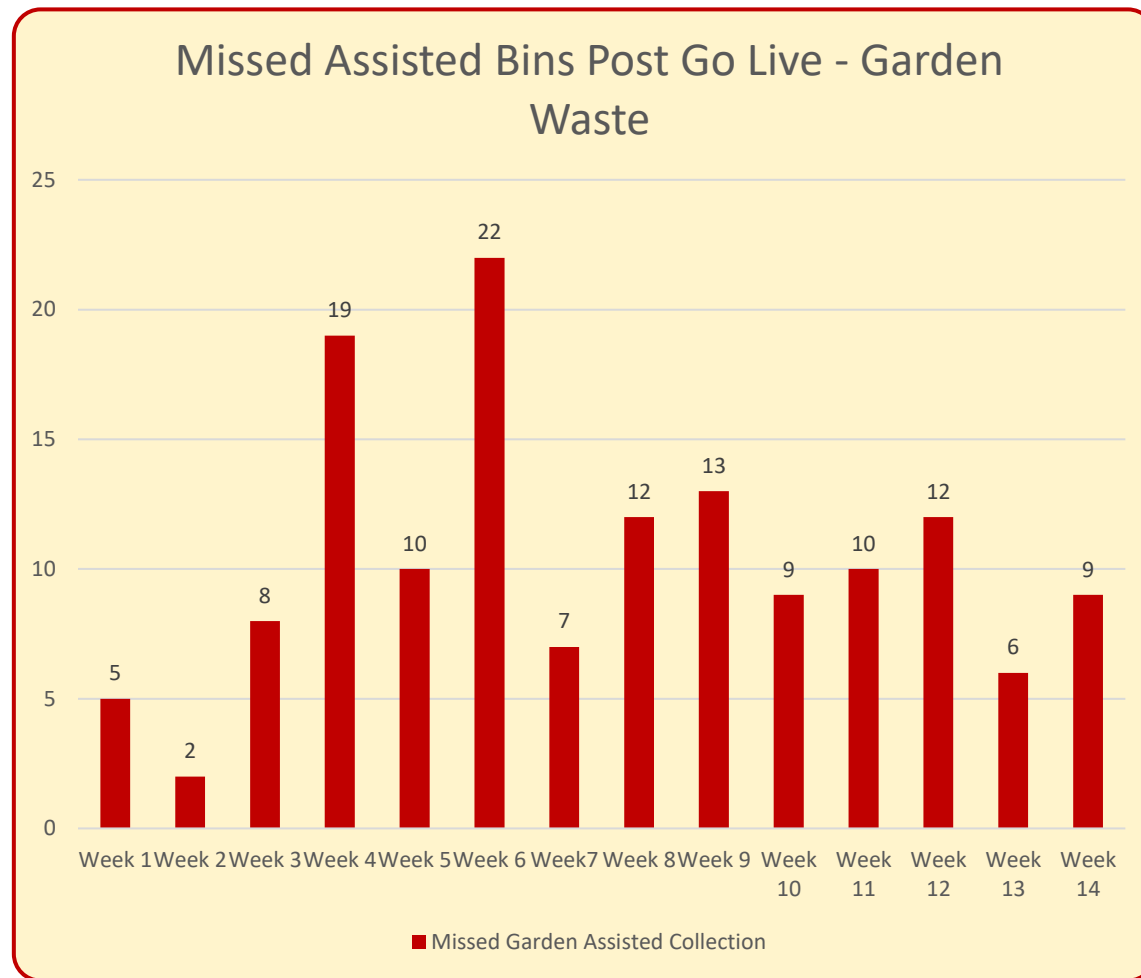
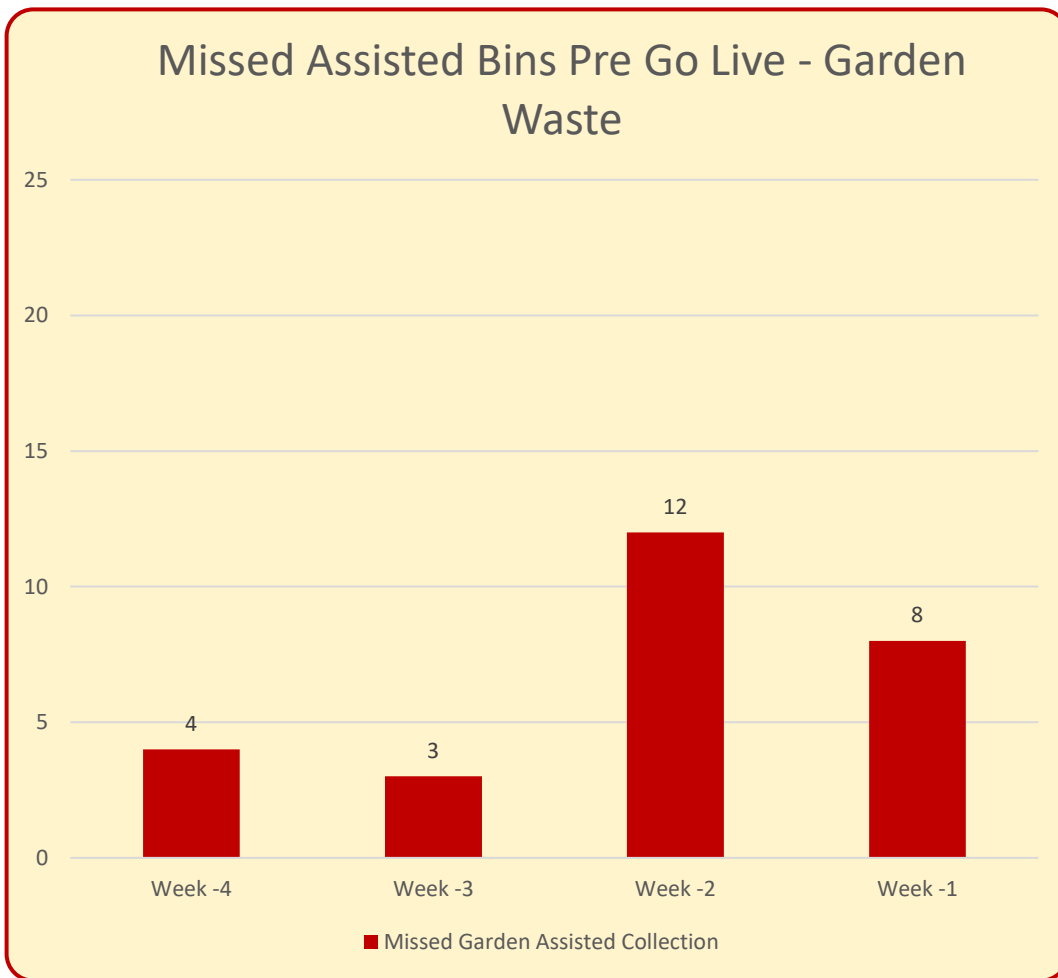
- Currently collect from 55'192 properties weekly

Missed Bins Post Go Live - Refuse & Recycling



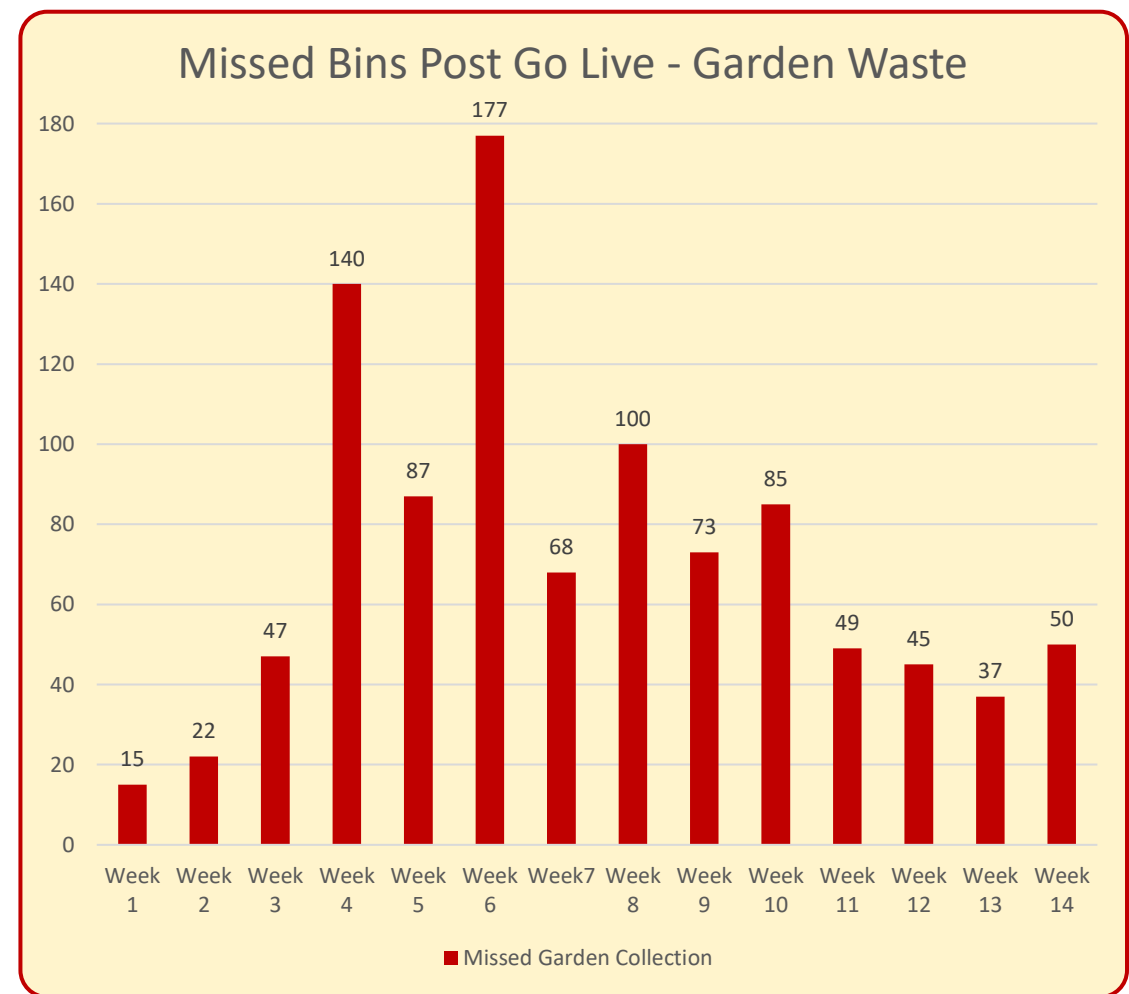
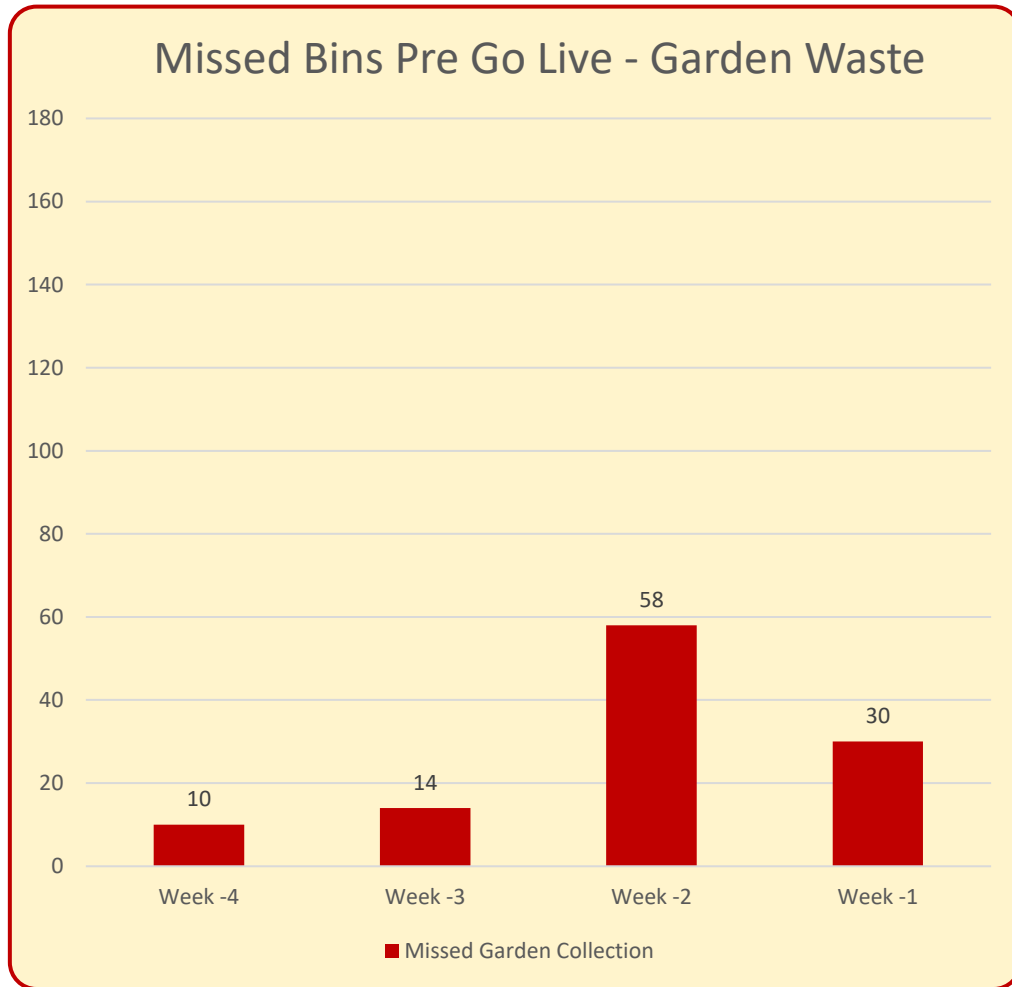


Missed Garden Assisted collections comparison





Missed Garden collections comparison

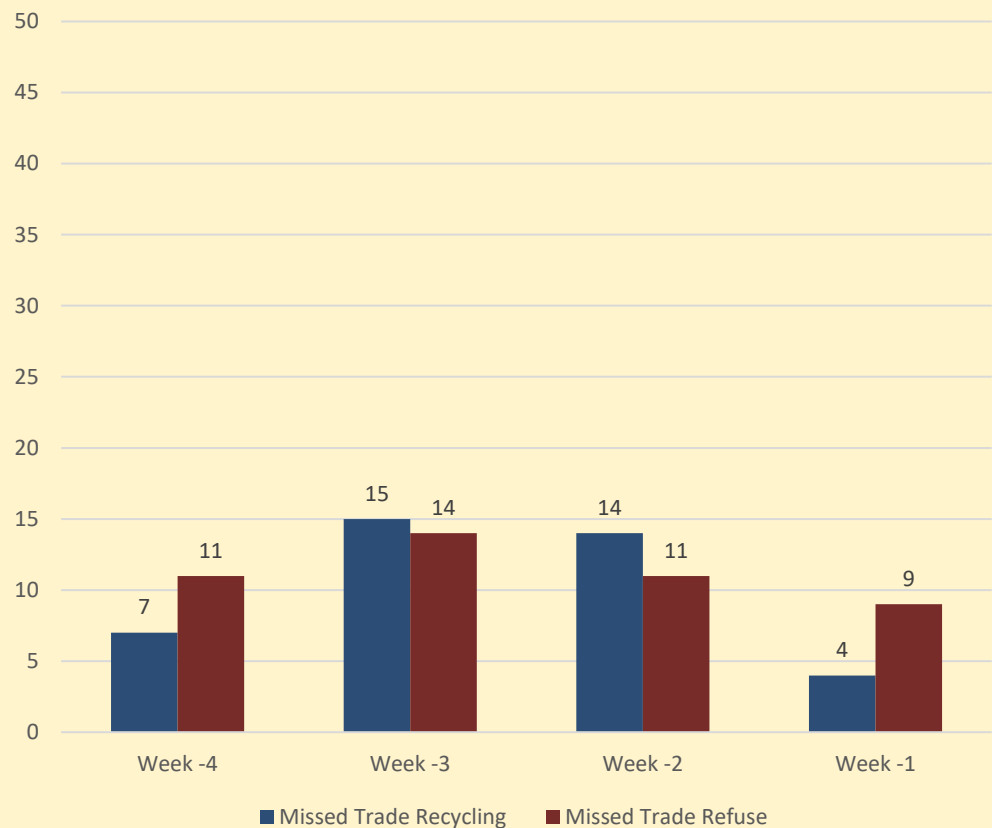


- Currently collect from circa 24'500 properties Fortnightly

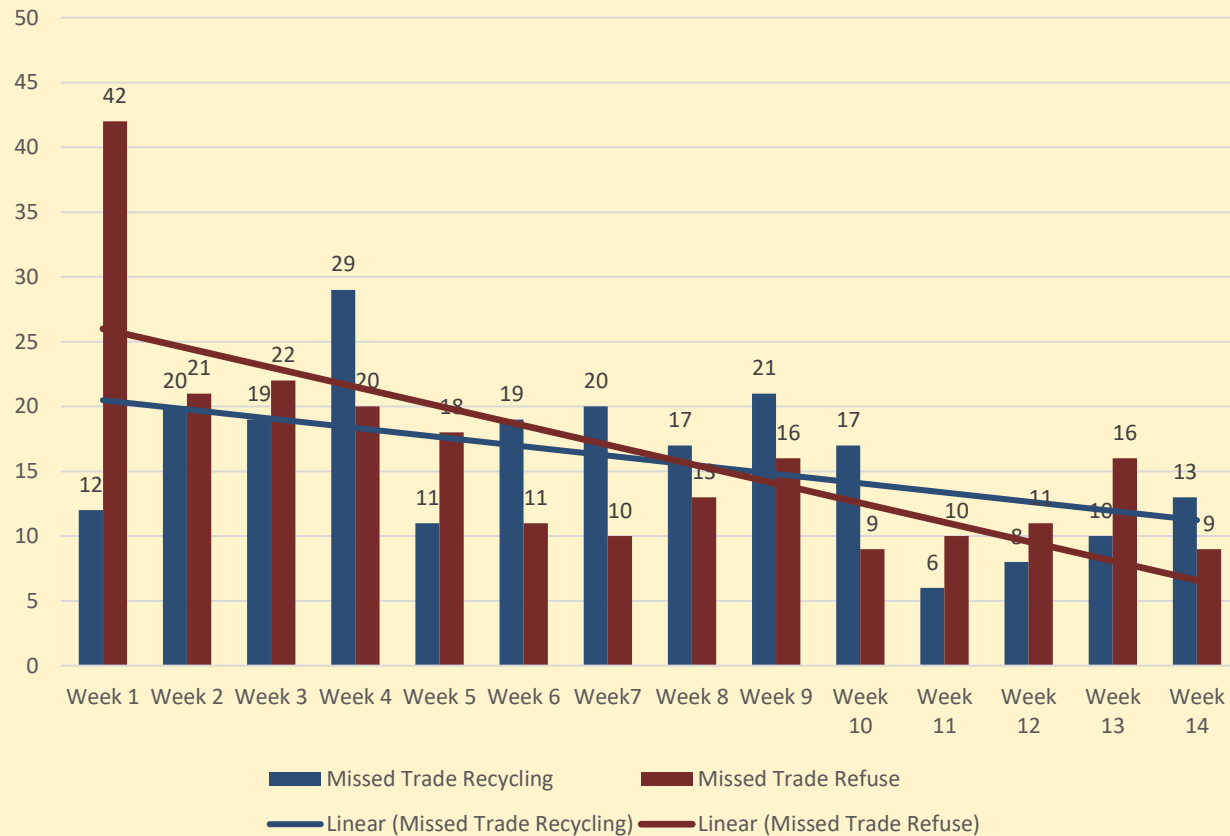


Missed Trade Waste collections comparison

Missed Trade Collection Pre Go Live - Refuse & Recycling

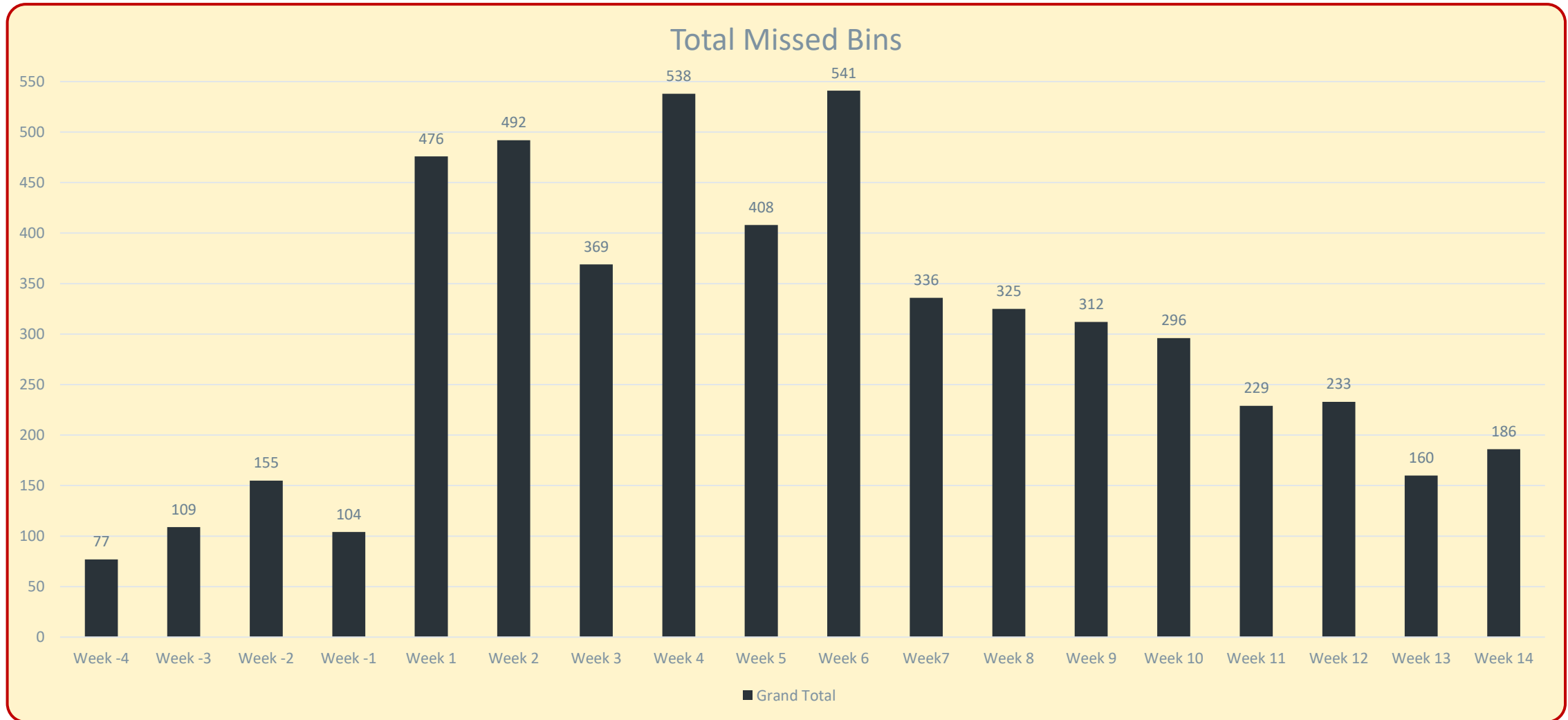


Missed Trade Collection Post Go Live - Refuse & Recycling



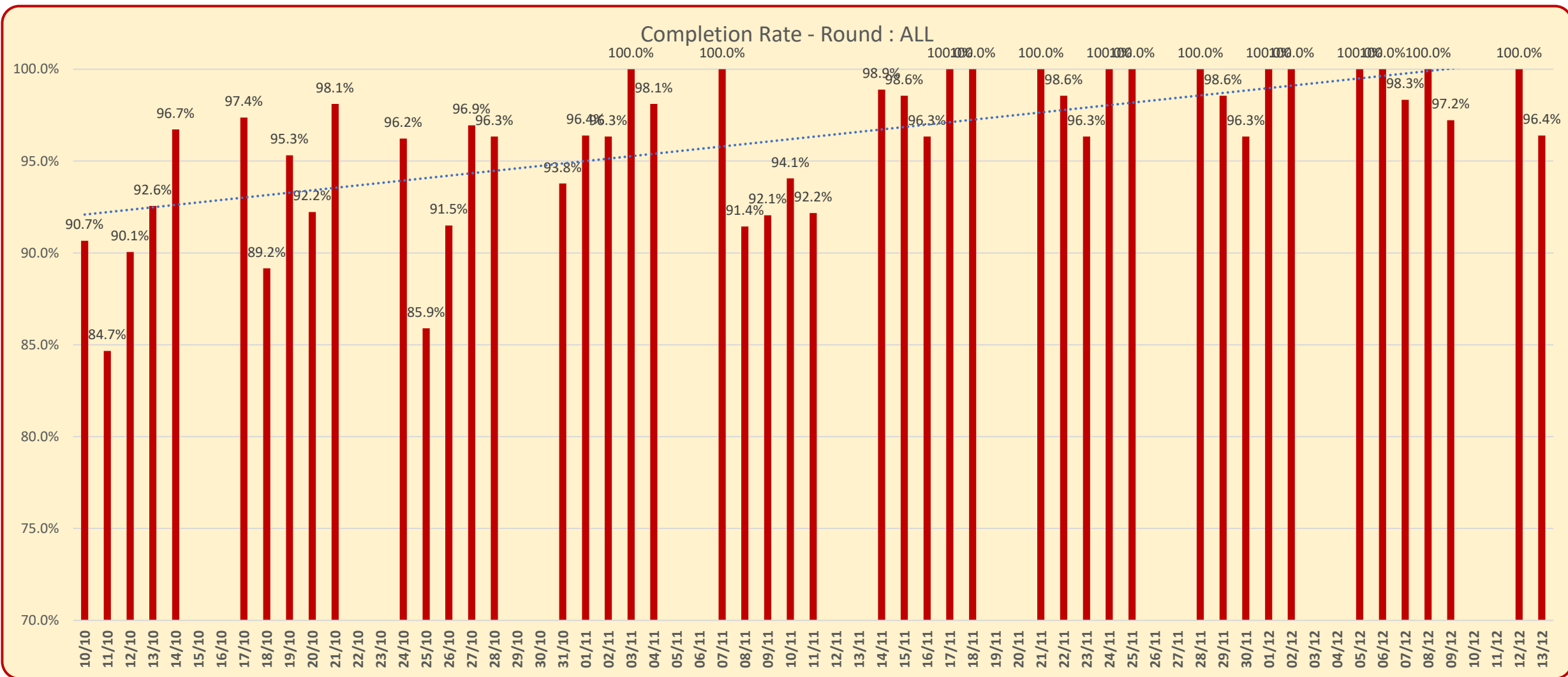


Total Missed bins on Contract





Completion Rates over the last 9 weeks



Volume of Calls into the CCC per week



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